



press room

Product & Service Developments



FOR IMMEDIATE RELEASE

HIRING THE BEST QUALIFIED TELLERS JUST GOT EASIER

ERC Includes Validated Assessment for Teller Job Candidates

Norwalk, CT. --- (April 28, 2005) --- ERC Dataplus, Inc., a leading Human Resource technology company, announced the inclusion of TellerTest Online, a validated Internet-based knowledge and skills assessment test to assist the financial services industry in hiring the most qualified applicants for teller positions and reducing costly turnover.

TellerTest Online consists of an easy-to-use, Internet-based simulation that effectively puts the candidate on the job and allows them to handle realistic customer service and technical problems. Extensive validation studies have shown that TellerTest Online reliably predicts how an applicant will perform in the workplace.

"In our discussions with banks and credit unions, we have found a consistent desire to improve customer service and increase sales," said Paul Rathblott, CEO of ERC Dataplus, "With TellerTest Online, banks can identify teller candidates with a positive orientation towards sales, customer service, problem solving and adherence to bank policy. Validation studies also demonstrate that using TellerTest Online can dramatically lower turnover."

"We are very excited about this announcement. TellerTest Online, used in conjunction with our Selectech® Candidate Management System or as a standalone assessment, is yet another example of ERC's commitment to providing the best possible recruiting, selection and assessment tools to the HR community," continued Rathblott.

For a demonstration of TellerTest Online email ERC at info@ercdataplus.com or call 1-888-ERC-CORP.

About ERC Dataplus

ERC helps employers qualify, track and hire better performing hourly employees faster and at a lower cost. ERC's Selectech® Candidate Management System is the only modular system that integrates Internet and proprietary IVR (telephone), which allows employers to elect the functions they need to accomplish their tactical and strategic goals. Selectech CMS pre-qualifies applicants based on custom questions developed by our recruiting experts, provides an online eApplication for easy upload to HRIS systems (such as the PeopleSoft® Enterprise Candidate Gateway), and integrates background screening and WOTC administration to eliminate burdensome and costly paperwork. Additional modules include validated, legally defensible predictive pre-hire assessments, automated interview scheduling and confirmation, fax/email job postings, and automated candidate status line.

To learn more about ERC and how its experts can help you with a more effective, affordable staffing solution visit www.ercdataplus.com or call 1-888-ERC-CORP (372-2677).

About ARGOS Assessment Company

ARGOS Assessment Company, a division of ERC Dataplus, is the multirater scoring company for organizations with active employee development programs. ARGOS® Multirater Assessments is the most functional, cost-effective data

collection, scoring and delivery system available. It offers medium and large organizations the accuracy, ability to configure, and delivery speed to meet their tactical and strategic multirater assessment needs. AAC is the only company that offers integrated, proprietary Internet and/or IVR (telephone) data collection to insure that all employees, including those without Internet access, can participate in feedback programs.

To learn more about AAC and how its technology experts can help you with a more effective, affordable multirater feedback program visit www.argos360.com or call 1-888-ARGOS360 (274-6736).

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