



press room

Surveys



**FOR IMMEDIATE RELEASE**

## **STAFFING AND RECRUITMENT VIEWED AS BIGGEST CHALLENGE IN 2005 SURVEY OF HUMAN RESOURCE PROFESSIONALS**

### **Results From The Fourth Annual Human Resource Professionals Survey**

**Norwalk, CT. --- (December 8, 2005) ---** ERC Dataplus, a leading HR technology company, and *Human Resource Executive* magazine announced the results of their fourth annual "Biggest Challenges" survey. Twenty-seven percent of HR professionals responding to the 2005 survey reported their biggest challenge was staffing and recruitment. This was slightly more than compensation and benefits, which was selected by twenty-five percent of the respondents. This reversed the findings from last year's survey where compensation and benefit issues were identified as more challenging than staffing issues. Management issues were in third place at eight percent, slightly down from ten percent in 2004.

In the 2005 survey, forty-seven percent of the respondents identified needing "some help" in handling their biggest challenge. Only thirty-eight percent of respondents felt they were "adequately prepared to handle the challenge", which continues the downward trend from the past two years surveys.

This year, seventy-one percent reported using a combination of in-house and outside resources to address their biggest challenges, which is up from sixty-two percent in 2004. Only twenty-five percent reported that they were able to tackle the challenge without any outside assistance, down from thirty-one percent last year.

The results of the entire survey may be seen by going to [www.erccdataplus.com/hrexecutive/results.htm](http://www.erccdataplus.com/hrexecutive/results.htm).

ERC Dataplus and *Human Resource Executive* poll HR and affiliated professionals on a different topics. To participate, go to [www.erccdataplus.com/hrexecutive/](http://www.erccdataplus.com/hrexecutive/). The results of November's survey are already posted on the website and will be reported in the magazine in January.

### **About ERC Dataplus**

ERC delivers client-centric, state-of-the-art Internet and Interactive Voice (IVR) solutions for recruiting and employee surveys, and through ARGOS Assessment Company, multirater assessments. Its applications are modular in design to allow companies to select what they need; when they need it.

Clients benefit from dedicated and experienced project and account management teams to help clients translate their expectations into realities, and have a more efficient and effective process.

Leading financial service companies, call centers, retail, hospitality companies, and Fortune 1000 companies look to ERC for quality, innovation, service, and high Return on Investment.

To learn more about ERC and how its experts can help you with a more effective, affordable staffing solution visit

[www.ercdataplus.com](http://www.ercdataplus.com) or call 1-888-ERC-CORP (372-2677).

### **About ARGOS Assessment Company**

ARGOS Assessment Company, a division of ERC Dataplus is the multirater scoring company for organizations with active employee development programs. ARGOS® Multirater Assessments is the most functional, cost-effective data collection, scoring and delivery system available. It offers medium and large organizations the accuracy, ability to configure, and delivery speed to meet their tactical and strategic multirater assessment needs. AAC is the only company that offers integrated, proprietary Internet and/or IVR (telephone) data collection to insure that all employees, including those without Internet access, can participate in feedback programs.

To learn more about AAC and how its technology experts can help you with a more effective, affordable multirater feedback program visit [www.argos360.com](http://www.argos360.com) or call 1-888-ARGOS360(274-6736).

### **About *Human Resource Executive*®**

*Human Resource Executive*® was established in 1987 and continues today as the premier publication focused on strategic issues in HR. Written primarily for vice presidents and directors of human resources, the magazine provides these key decision-makers with news, profiles of HR visionaries and success stories of human resource innovators.

Additional information about *Human Resource Executive*® is available at [www.workindex.com/hrexecutive](http://www.workindex.com/hrexecutive).

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